# <u>Crescendo Diploma in Airline Services – April 2023</u>

### Fees:

		A. Instalment RM	B. One-Time Payment (OTP) RM
Application	Fee (non-refundable)	RM600	RM600
Tuition Fee	Sem 1 (April 2023)	3,250 1,000 1,000	4,988
	Sem 2 (September 2023)	3,300 1,500 1,500	5,985
	Sem 3 (January 2024)	2,150 1,000	2,993
	Sem 4 (April 2024)	3,300 1,500 1,500	5,985
	Sem 5 (September 2024)	3,250 1,000 1,000	4,988
	Sem 6 (January 2025)	2,150 1,000	2,993
	Sem 7 (April 2025)		Industrial Training
	Total	30,000	28,532

All instalment payment must be on or before the 10<sup>th</sup> of each month.

### **Note:**

#### 1. Merit Scholarship

- offset against Sem 1 Fee (Option A & B)

#### 2. PTPTN Loan

One-time Payment (B)	Since the student makes full payment before PTPTN loan disbursement, the PTPTN loan is	
	disbursed directly into student's personal bank account.	
Instalment (A)	PTPTN loan is disbursed directly into college bank account and will be used to offset	
	against the last/final instalment(s). Student must pay 1 <sup>st</sup> instalment & earlier instalments as	
	scheduled but need not pay the last instalments which are paid by the PTPTN disbursement.	

#### 3. Other Fee

- -for exam resit, RM50 per credit hour is applicable.
- -for course repeat, RM150 per credit hour is applicable.

#### 4. Uniform

-There is an additional fee of RM2,250 for uniform, TOEIC examination and interview commitment fees.

### 6. <u>Assessment Interview</u>

- Students are required to pass an assessment interview before acceptance into the programme.

Terms & Conditions apply 9<sup>th</sup> Nov 2022

## **Subjects:**

Safety and Emergency Procedures	Passenger Ground Handling	Korean/Japanese/Chinese for Service Industry	MOHE (compulsory)
Cabin Crew Rules & Responsibilities	Intensive English Grammar	Advanced Cabin Crew Training	MPU 1 Malaysian Studies / Bahasa Melayu Komunikasi
Customer Service	Korean/Japanese/Chinese for Beginners	Personal Development Skills	MPU 2 Communication Skills
Principles of Finance	Airport Operations	English for a Successful Interview	MPU 2 Bahasa Kebangsaan
Introduction to the Airline Industry	Case Studies in Major Airports and Airlines	Food & Beverage Services	MPU 3 Comparative Religion
Professional Grooming & Etiquette	Entrepreneurship Management	In-Flight Services and Catering	MPU 4 Teamwork Cohesion Development
Cabin Crew Training	Aural & Oral Skills	English for Airline Services	
Academic English	Korean/Japanese/Chinese Culture and Communication	Human Resource Management	

For *non-BM credit holders* in SPM, Bahasa Kebangsaan is **compulsory** in addition to Communication Skills. Last semester is a *compulsory internship* session which must be completed as a condition to graduate.

# Merit Scholarship (for SPM/IGSCE):

For 1st Semester only					1 <sup>st</sup> – 6 <sup>th</sup> Semester			
1A	RM200	4A's	RM800	7A's	RM2000	9A's (w 6A+)	RM3000 (1st Semester)	20% of semester 2- 6
2A's	RM400	5A's	RM1000	8A's	RM2500	9A's (w 7A+)		30% of semester 2- 6
3A's	RM600	6A's	RM1500	9A's	RM3000	9A's (w 8A+)		40% of semester 2- 6
						9A's (w 9A+)		50% of semester 2- 6

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